

Terms & Policies

Data Deletion Instructions

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This page explains how to disconnect social accounts, delete data LOOT collected from them, and delete your LOOT account. It applies to all connected platforms, including TikTok, Instagram, Facebook, and X.

Disconnect a Social Account

If an in-app disconnect control is available, open LOOT account settings, choose the connected account, and select Disconnect.

If in-app disconnect controls are not available, email privacy@getloot.dev with the subject "Disconnect Social Account" from the email associated with your LOOT account, identifying the platform and handle.

Disconnecting revokes LOOT's access tokens for that account and stops further data collection from it. You can also revoke LOOT's access from the platform's own settings, such as TikTok Settings > Security > Apps and services or Instagram Settings > Website permissions > Apps and websites.

Delete Social Platform Data

To request deletion of data LOOT previously collected from a connected account (profile metadata, post identifiers, performance metrics):

- Use available in-app privacy tools, or
- Email privacy@getloot.dev with the subject "Platform Data Deletion" from the email associated with your LOOT account, identifying the platform and handle.

We will process verified requests within the timeframe required by applicable law and confirm when complete.

Delete Your LOOT Account

- Use available in-app account deletion tools, or
- Email support@getloot.dev with the subject "Account Deletion".

Account deletion removes your profile, connections, and personal information from active systems.

What May Be Retained

We may retain limited records where required or permitted by law, including: payout, ledger, tax, and accounting records; fraud-prevention and security records; dispute

and audit records; and copyright notices. Public blockchain transactions cannot be deleted by LOOT. Backup copies may persist for a limited period before deletion.

Contact

LOOT - Privacy: privacy@getloot.dev